



Pepper Flow®

Welcome to Office Hours



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Protocols for Today

- ✓ Using demo environments
- ✓ Customer-specific questions may warrant a follow-on discussion
- ✓ Parking lot for any follow-ups needed outside of this session and feature requests
- ✓ Submit questions via Zoom Q&A or use Raise Hand and you will be unmuted
- ✓ Poll participation is optional, but encouraged
- ✓ Recording will be shared afterwards

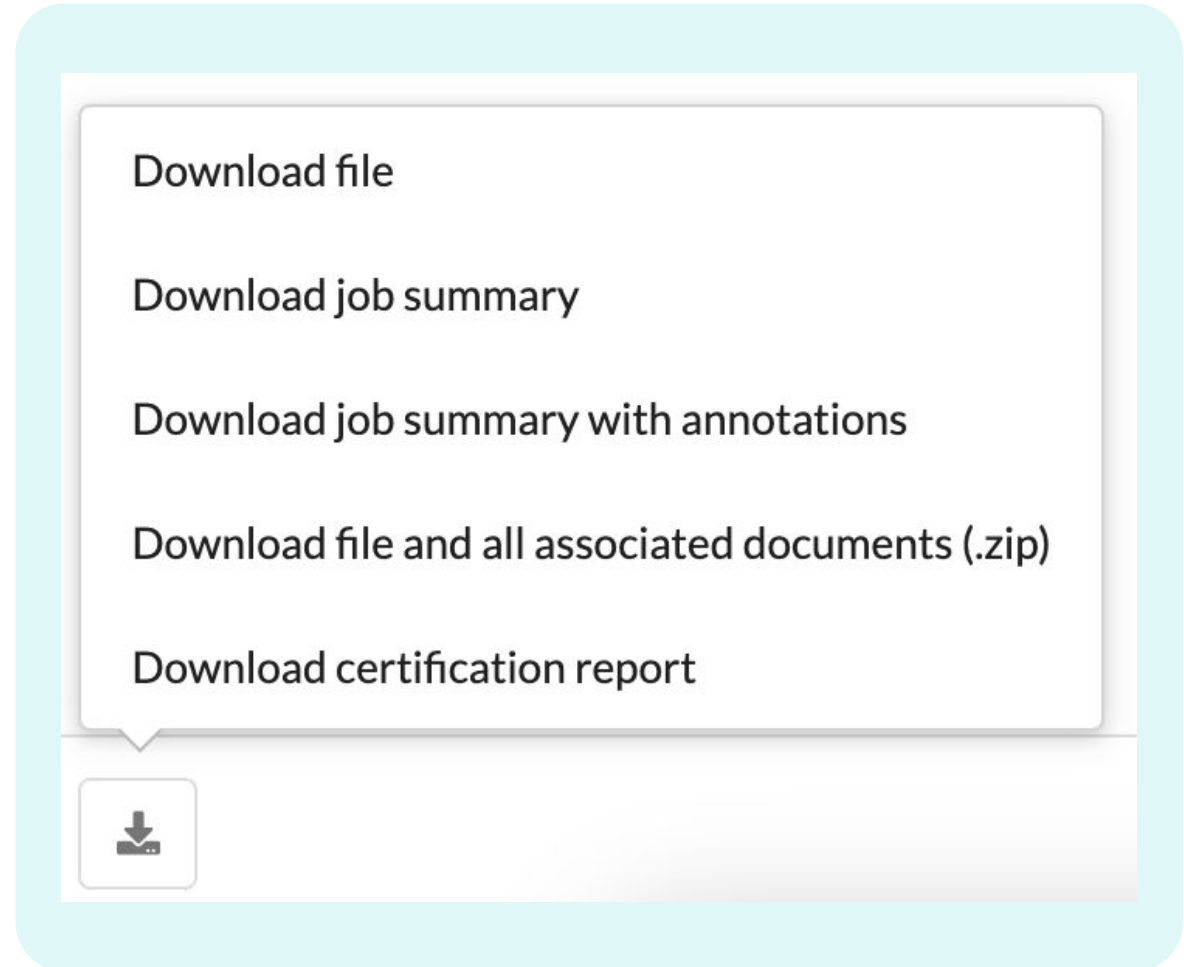
Today's Format

1. Capability Showcase by Vodori - 15 mins
2. Pre-submitted Topics - 15 mins
3. Open Q&A - 15 mins
4. Looking Ahead - 5 mins

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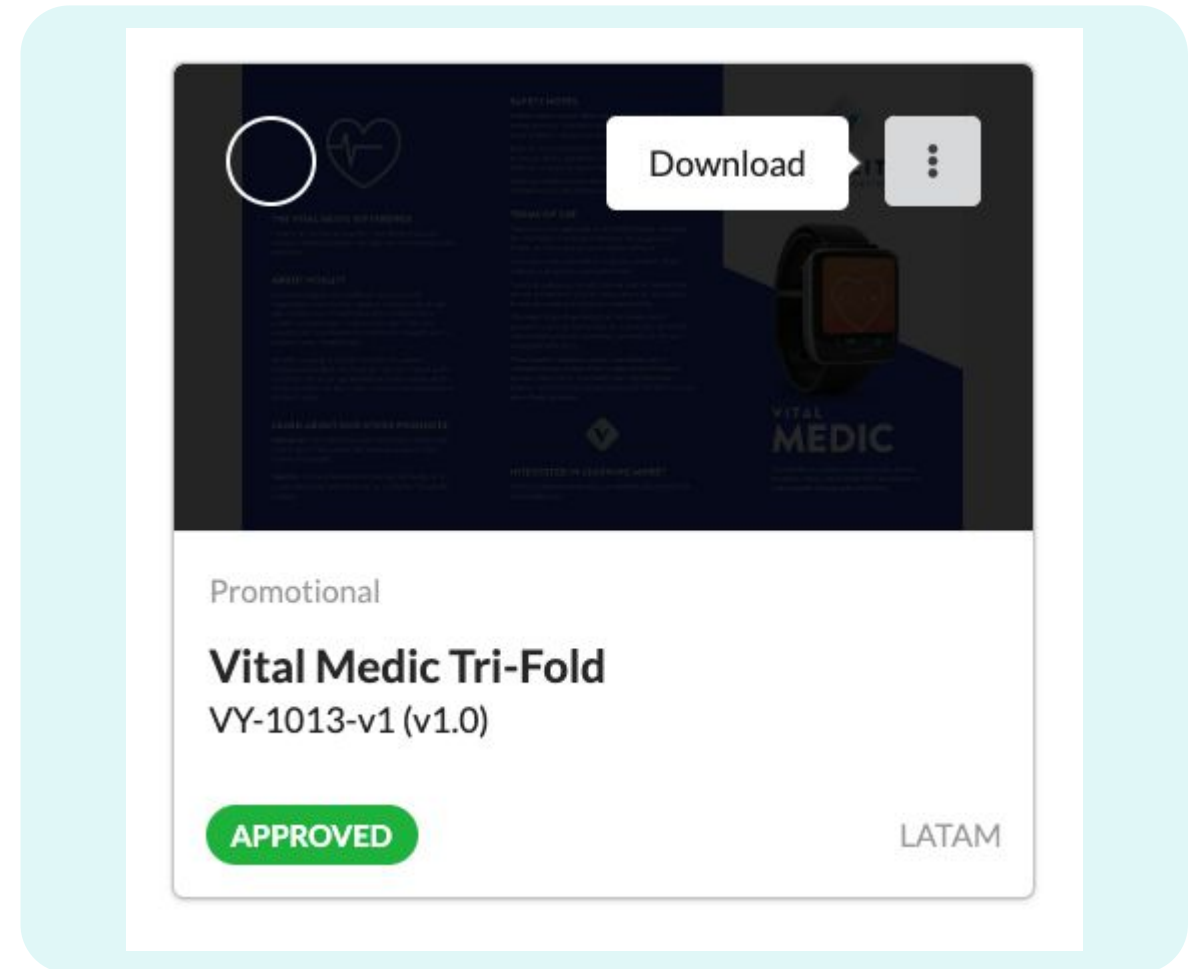
- **Original File**
- **Job Summary**
- **Job Summary with Annotations**
- **Certification Report**
- **Zip file includes:**
 - **Primary document**
 - **Audit trail**
 - **Job summary**
 - **Supporting documents & references**
 - **Certification report**



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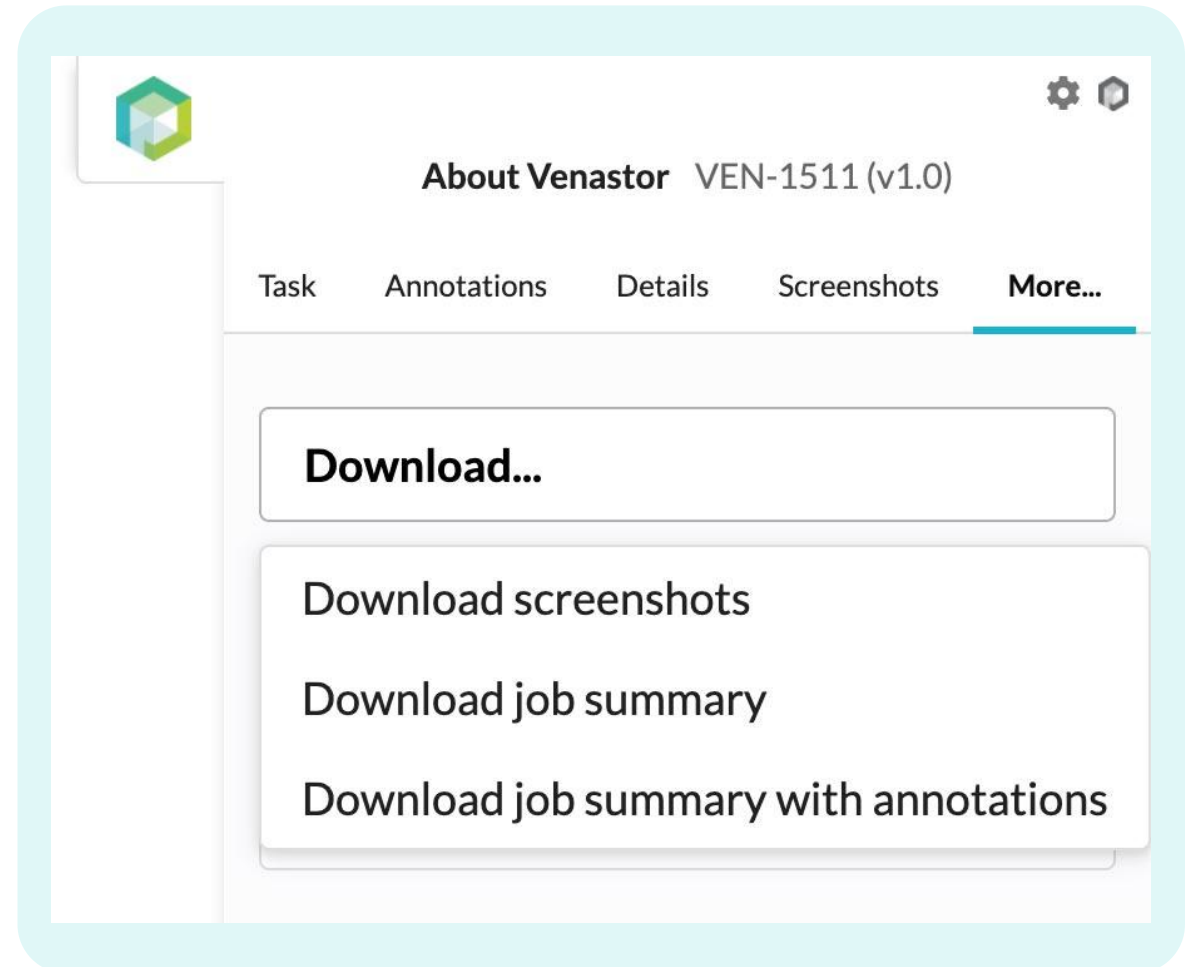
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Note: Bulk Download is available for multiple documents by selecting the circle(s).



Download for Digital Review

To download a web page's job summary report, open the extension and select “More...”



Best practice recommendations: Incorporating Feedback

Initiator, Coordinator & Content Owner:

- [Edit](#) your document if you have updates that are needed prior to re-circulation
- [Import annotations](#) from previous version
 - 3R's: Review, Resolve, Reply
- Review details
 - [Confirm](#) due date

Pre-submitted Topics

1. Different ways to add supporting documentation
2. Tips for reviewing content



Open Q&A

Content Approval ✓ ...Now What?

After solving for review
and approval...



the next logical challenge is
compliant content distribution



CRM



QMS



DAM



Sales & MSL
Enablement

Contact your CSM or system owner to share which systems are most important to you for compliant content distribution to help us prioritize the next connectors available to you

Looking Ahead

- Recording & slides will be shared after this call
- You can view all previous office hours [here](#) on our Help Center
- Next office hours session: **March 16th 12pm CT / 1pm ET**

Thank you