



Pepper Flow®

Welcome to Office Hours



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Protocols for Today

- ✓ Using demo environments
- ✓ Customer-specific questions may warrant a follow-on discussion
- ✓ Parking lot for any follow-ups needed outside of this session and feature requests
- ✓ Submit questions via Zoom Q&A or use Raise Hand and you will be unmuted
- ✓ Poll participation is optional, but encouraged
- ✓ Recording will be shared afterwards

Today's Format

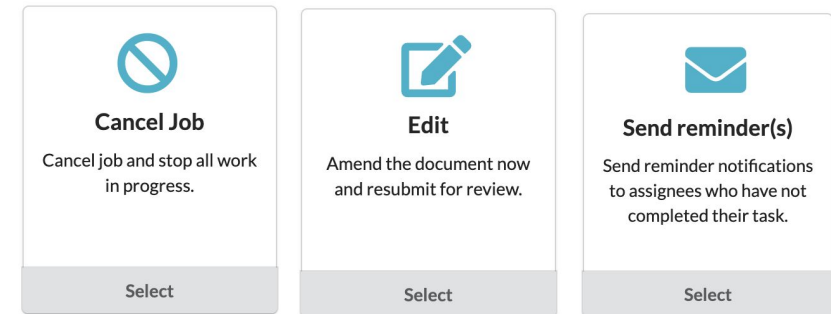
1. Capability showcase by Vodori - 20 mins
2. Pre Submitted Questions - 10 mins
3. Open Q&A - 20 mins
4. Looking ahead - 5 mins

Managing Jobs in Pepper Flow

While completing the review may be the main plan, you have options once started if plans change :

- **Cancelling the job**
- **Deleting the draft(s)**
- **Restarting / Restoring a cancelled job**
- **Edit the document**
- **Send reminders to the reviewer(s)**

More Actions Available:



Note: You may have access to different actions, or they may be called something different based on your company's configuration

Best practice recommendations: Job Management

Initiator, Coordinator & Content Owner:

- Edit your document if you have some updates that are needed prior to review completion
- [Remind your reviewers](#) if the due date is approaching on your job
- [Cancel a job](#) if you no longer intend to submit it for review
- [Delete](#) any draft content no longer intended for use or review
- Update any content by routing it through a revision, including previously cancelled jobs

Presubmitted Topics

1. Searching and Filtering in the Library
2. Selecting & Updating Reviewers



Open Q&A

NEW! Salesforce Integration for Pepper Flow

Available now



You review and approve
content in Pepper Flow



Approved content is
accessible in Salesforce



Content is available in context of a sales rep
or MSL's current deals or territory



Sales reps and MSLs can share approved
content with contacts as needed



Key information supplied in Pepper Flow
is visible, such as target audience or
intended use

Contact your CSM or System Owner to request more information about our turnkey
connector to access Pepper Flow content directly in Salesforce-based CRMs

Looking Ahead

- Recording will be shared after this call
- Have a wonderful Holiday and a very happy New Year!

Thank you