





SPOTLIGHT ON STAKEHOLDER SUCCESS

Enhancing resource utilization and improving patient experience through strategic laboratory stewardship

 PATIENT	INCREASED EXPERIENCE	<p>“In an area where health resources are scarce, and minimal alternatives exist, patients are at the mercy of the capacity of our emergency department. With our new process, we’ve witnessed a substantial reduction in patient wait times, saving up to 4 hours from arrival to discharge or admission”</p> <p>- Dr. Abdalla Hamed Ibrahim, Emergency Hospital Manager, Deputy</p>
 CLINICIAN	ENHANCED CONFIDENCE	<p>15.2% more patients who were low-risk (from 49.0% to 64.2% of all ED patients) were confidently sent home, without the need for unnecessary serial lab testing.</p>
 HEALTH SYSTEM / ADMINISTRATION	ENHANCED RESOURCE UTILIZATION	<p>Workflow capacity in the emergency department increased by 12% enabling over 10,000 more patients to be seen each year since implementation (14,978 and 12,515 for year 2020/2021 and year 2021/2022; respectively).</p>
	INCREASED NECESSARY ADMISSIONS	<p>Increased admission from the emergency department to internal medicine hospital and surgery hospital by 14% and 19%, respectively.</p>
 PAYOR	MITIGATED HEALTHCARE COSTS	<p>An average of EGP 270/patient is saved in test results alone through the implementation of strategic panel.</p>